



**ERRICK'S**

*DUNEDIN'S*  
**AWARD WINNING,  
LUXURY & FUTURISTIC  
APARTMENTS**



*649 PRINCES STREET, DUNEDIN*



**Welcome to Errick's Hotel – We hope you enjoy your stay!**  
**Here is some information to navigate your stay**

Check in time is 3pm. Check out time is strictly 10am. Charges apply for any unplanned late check outs.

Errick's hotel is ideally located within the heart of Dunedin, walking distance to George Street, great shopping, entertainment and excellent eateries.

If you have any concerns or need urgent assistance during your stay, please reach out to use at [info@erricks.com](mailto:info@erricks.com) or 037773274 / 0221935273

### **Keypads**

Put your hand over the door lock panel to activate the keypad (it will light up). Make sure your hand gently touches; the keypad is heat activated. Do not change or touch the settings on the inside of the keypad. Make sure doors are closed properly behind you or the security system will alarm. If you enter the code wrong too many times, the keypad will go into 'lock up' mode for 15 minutes, for security reasons.

### **Internet & TV**

Wifi is unlimited, you will find your wifi password in your check in email.

Our TVs only have access to streaming services, there is no broadcast TV channel access.

Chromecast streaming from your own devices is available on all TVs.

The bedroom TV should only need the white google remote to function, press power and wait a few seconds for it to power on. The lounge TV, press power and if the streaming services aren't displayed press "home" to go to the main menu.

### **Blinds & Lighting**

The blind remote should be set to "00" to control all blinds (use +/- if it doesn't display "00"). Press up or down to raise or lower the blinds for the room. To control individual blinds, use the +/- to find the right channel.

The lighting switches are located just inside the bedroom door and at the top of the stairway. There are power and dimming buttons. The Hue button cycles through some different lighting modes. If you hold down the living room power button, it will turn on and off the main ceiling light.

There is also a separate light button in the toilet, single press will turn on and off the light, faster presses will cycle through lighting modes. The light control can be removed from the wall to be used as a remote anywhere in the room. Please place back for the remote to charge.



## **Heating**

Errick's hotel has a passive heating system, meaning the rooms are temperature controlled 24/7. The radiators will come on when the room falls below temperature. We recommend not adjusting the settings on the radiator to ensure your room temperature is kept at a constant. If you need a boost of heat, there is a switch, with a blue light above that can be pressed. This will override our passive heating, to provide a boost of heat. Please note this can take up to 40 minutes to bring the room temperature up.

The vents in our rooms allow for a constant flow of fresh air, to ensure the hotel air quality is kept as high as possible.

## **Sofa Beds**

Pull the brown tab on the front of the sofa to pull out. Inside the sofa, you will find bedding.

## **Noise levels**

Please keep noise to a reasonable level, especially at night. While are in the commercial zone of Dunedin, please be considerate of other guests.

## **Rubbish**

Please ensure rubbish is taken out. Rubbish can be put in the carpark bins.

## **Extras we offer**

Errick's is a licensed premises. If you would like your room stocked with particular drinks and/or alcohol please ensure you give us as much notice as possible to accommodate your request.

We can offer a room service/clean during your stay for an additional \$42 NZD. If you would like to arrange this, please contact us directly.

We have an onsite EV charger - if you wish to charge your car during your stay, please contact us.

If you require in house catering or in house chef experiences, please contact us directly to organise this.

## **Errick's Venue**

Errick's Venue is located next to Errick's hotel. Errick's regularly has live music and other events on throughout the week. Check out our Facebook page to see what's going on @erricksvenue or our website [www.erricks.com](http://www.erricks.com)

## **Upon departure**

Have you forgotten anything?

The things most guests left behind to check for:

- Chargers, phones, laptop
- Items in the washing machine
- Bathroom necessities

## **Kitchen**

This well equipped kitchen offers an induction stove top, under bench oven and microwave oven. Ensure the power switch on the wall above the kitchen counter is switched on to enable the hob and oven to operate.

## **Dishwasher**

It would be great if you could load the dishwasher before you leave, just load it, throw in a tablet (just anywhere, not in the powder dispenser) push the play button and close.

## **Kitchen tap**

If water isn't flowing, press the button on the faucet itself.

## **Stove top**

Choose element – hold finger on button and choose temperature.

## **Electric Oven**

1. Twist the large round knob on the right hand side to the desired function
2. Twist the large round knob on the left hand side to the desired temperature
3. Turn the middle knob on to correct time – please note the oven will not work without doing this
4. To turn the oven off turn the left hand knob to 0

## **Laundry**

The laundry is located in the double cupboard beside the bathroom.

## **Spa pool**

Please feel free to relax in the Spa during your stay, just remove the cover and please replace it, make sure it is clipped back on when you are done. Please ensure all clips are put back in, as otherwise, the cover will get damaged in the wind.

Please ensure no food or drinks are taken near the spa pool, and ensure you shower before getting in. If the spa pool is left dirty, a fee of \$250 will be incurred.



## House rules and guest responsibilities

### Smoking

Smoking or vaping is not permitted in the hotel. Surcharges will apply where smoke odours necessitating additional cleaning or deodorising are detected.

### Surcharges

Errick's hotel reserves the right to charge surcharges/penalties against the credit card on file where:

- Our property manager is called out due to a guest action or error
  - Keys and remotes are lost or not returned at the end of your stay
  - The agreed number of occupants is exceeded
  - Guests have smoked inside the property
  - Damage has been caused to the property and it's chattels
  - The property has been left in a untidy condition
  - The spa pool is left dirty

Please note the guest who booked the apartment is the person responsible for the conduct of all guests and ensuring our rules are adhered to. If we receive reports that our rules are not being followed this may result in the ending of your stay.

